

Philip Bensted

From: Amanda Berry
Sent: 04 April 2017 12:51
To: Philip Bensted
Subject: The Ravensgate Arms
Attachments: 0910_001.pdf; Ravensgate.docx

Dear Mr Bensted

Environmental Health has been copied into an application for the review of a premises licence at The Ravensgate Arms, King Street, Ramsgate and I would like to make the following comments.

On 11th December 2016 at 03:15hrs our Out of Hours Control Centre received a call from a neighbour regarding late night activities at the premises which were causing a disturbance, further details attached.

The complaint was actioned and letters sent to the Premise (attached) and complainant. No response was received from either party.

Kind regards

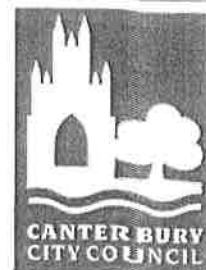
Amanda Berry
Environmental Health Officer
Environmental Health | Thanet District Council Offices | Cecil Street | Margate | Kent | CT9 1XZ

☎ 01843 [REDACTED]
✉ [\[REDACTED\]@thanet.gov.uk](mailto:[REDACTED]@thanet.gov.uk)

If you are interested in air quality please visit www.kentair.org for up to date information on latest pollution levels across the county.

CENTRAL CONTROL & MONITORING UNIT INCIDENT FORM

Email: centralcontrol@canterbury.gov.uk



Incident No YYMMDDhhmm	T1612110315	Operator	Frank Baines		
Date	11/12/16	Time	0315hrs	Police Ref	

Caller Name	[REDACTED]	Telephone	[REDACTED]
Caller Address	[REDACTED] Camden Road		
Town/City	Ramsgate	Postcode	CT11 8HW

Incident Name	Ravensgate Arms	Telephone	
Incident Address	Kings Street		
Town/City	Ramsgate	Postcode	

Incident Details	Complaint of very loud music and noise from the premises. Believe this is a "Lock In" according to the informant as it occurs on a regular basis.
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Incident Action	Call logged
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Incident Dept	Licensing	Environmental Health	
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Additional Notes	
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**Any queries regarding this incident must be sent to:
centralcontrol@canterbury.gov.uk**

Date 12th December 2016
Ref WK/201654382



The Occupier
The Ravensgate Arms
56-58 King Street
Ramsgate
Kent

Dear Sir/Madam

Environmental Protection Act 1990 – Section 79 (1)
Complaint of Nuisance from Amplified music and patron noise at The Ravensgate Arms,
56-58 King Street, Ramsgate, Kent, CT11 8NY

I am writing to inform you that on 11th December 2016 we received a complaint from at least one of your neighbours who say they are troubled by a nuisance coming from your property. A nuisance can be defined as something that unreasonably interferes with someone else's enjoyment of their home or garden.

It may be that the complaint is not justified and we ask that you advise us as soon as possible if this is the case. Please quote complaint number WK/201654382. If there is any possibility that you could be causing a nuisance to neighbours we ask that you consider what you can do to sort out the problem. Members of the Environmental Protection Team are always pleased to give advice and guidance if you would like any.

In all cases of this sort I ask the persons making the complaint to keep a formal record of the alleged nuisance and to contact us again if there is no improvement in the situation. If this happens we then investigate the matter further, with the use of recording equipment, Nuisance Control Service and/or planned visits.

If, as a result of our investigation, we confirm that a nuisance does exist, we must, by law, serve a legal document called an "Abatement Notice" on the person responsible. The notice would require that the nuisance is stopped. If the Abatement Notice is ignored then any further nuisance will be an offence which, on conviction in the Magistrates Court, could result in a fine of up to £5,000 and £500 per day for each day the offence continues.

I hope that such action will not be necessary in this case. It is our policy not to reveal who has complained but if you would like any other advice please contact us on the number below quoting complaint number WK/201654382.

Yours sincerely

Miss A Berry
Environmental Health Officer
01843 [redacted]
[redacted]@thanet.gov.uk

Thanet District Council
PO Box 9
Cecil Street
Margate
Kent
CT9 1XZ

01843 577000
www.thanet.gov.uk

